



8 Moments of Power in Coaching: How to Design and Deliver High-Performance Feedback to all Employees

Mark Colgate

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Do you hope to be coached or be a great coach? Or wish that your organization could execute its coaching mandate? Mark Colgate's *8 Moments of Power* is the missing piece for those hoping to orchestrate a coaching change.

In this engaging book, Colgate takes us on a journey with humorous stories, case studies and pragmatic frameworks, while examining how organizations can create a coaching system that designs for, and delivers, continuous feedback that simultaneously increases employee and customer engagement.

With a robust coaching system in place, everyone – regardless of the level or position – will see and enjoy the benefits of ongoing, high-quality feedback and learn to master the science of coaching.

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