



Essentials of Tourism

Chris Cooper

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How has a family-run hotel in Jamaica become one of the leading sustainable tourism projects in the world? – and just how has the rise of social media impacted upon tourism market research? – and how effective are crowd-sourced destination strategies? For answers to these and many other contemporary tourism questions, simply turn to the second edition of *Essentials of Tourism* by Chris Cooper.

From digital marketing to assessing the impact of events, every tourism student will find this book essential reading for not only grasping the key issues but applying them to real world problems faced by professionals in the tourism industry. The book includes many new case studies from every continent around the world including cases from Australia, New Zealand, Sri Lanka, Austria, Cambodia, South Africa, India and Bulgaria to give you a truly global approach to how tourism theory can be applied in an international context. This is combined with a lively and accessible writing style which will support and guide you through how tourism has been affected and will continue to be shaped by technology, changing government policy and sustainability concerns.

Key features:

- Fully updated content throughout including sustainable tourism, marketing, industry sectors and how social media is impacting upon tourist behaviour.
- Comprehensive coverage of the essential elements of tourism including the social and environmental consequences of tourism, events, transport, accommodation and special interest tourism.
- Each chapter identifies an important *classic paper* which has acted as a milestone in tourism thinking.
- The academic theory is strongly supported by three case studies per chapter and is accompanied by stunning colour photography and figures helping students to apply their knowledge to real tourism situations.

Chris Cooper is an experienced author and Professor of the Business School at Oxford Brookes University, UK

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